

## NEW VIRTUAL BRANCH ONLINE BANKING ENROLLMENT AND LOGIN INSTRUCTIONS

When you log into Pepco Federal Credit Union Virtual Branch online banking for the **first time** after our upgrade, **you will be required** to follow the “**enroll in online-banking**” process.

**Your initial Login information is as follows:**

**Account Number:** Your Account Number

**PIN:** The Last 4 digits of the Primary Account Holders Social Security Number

**Street Number:** Enter **ONLY** the Street or PO Box Number.

Example: 123 Main St = 123 or PO Box 45 = 45

**You will be prompted to change your Login ID and create a Security Code (Password)**

\*Your Login Id can be anything other than your account number

\*Create your security code (password) according to the guidelines listed

Once these are changed, you will use your NEW Login ID and Security Code (Password) the next time you log into Virtual Branch online banking. You will also be prompted to answer three challenge questions.

If you have any questions or need assistance, please email us at [sgrandy@pepcofcu.org](mailto:sgrandy@pepcofcu.org), [sworkue@pepcofcu.org](mailto:sworkue@pepcofcu.org), or call 1-833-971-1868.

**NOTE: More Features and Tabs will be added to Virtual Branch in the coming days and weeks.**

Thank you for your patience as we transition.

Pepco FCU